

What it means when you buy from Digicape...

- First line support to learners whilst understanding the needs of the Learners
- All machines sold with DPP (Digicape Protection Plan) *Compulsory
 - Additional 4 year local warranty offering 5 years in total
 - Free installation of Bootcamp and Windows
 - Free deployment of Bishops Windows image (excludes binding to AD - required performed on site)
 - Provision of loan unit to student with Bishops Disk image preinstalled (collect from Digicape)
 - Priority attention to units in Digicape Service Centre
 - Discounted labour rates for services not covered by warranty or extended warranty plans
 - This excludes physical damage, negligence, screen damage, liquid damage or spillages or software issues
- * Loan units collected from Digicape where repairs will take longer than 2 days

Digicape commits to providing regular communication to the Bishops IT Department about parts affected by world-wide failures, when we are informed by Apple.

Why not buy from other Resellers?

Parent committee has awarded that Digicape be the preferred supplier because:

- No pre-installed Bishops disk images – charges will be applicable by appointment only
- iStore has no accredited Service Division in Cape Town. All repairs are carried out by their JHB Service Division resulting in a slower turnaround.
- Other resellers are not authorised to repair / carry out diagnostic investigation.
- No guarantee of priority attention to units
- No free loan / rental units
- Standard labour rates will apply