



Bishops Diocesan College

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Proposal number: **BIS202601**



We are pleased to present our offering to your Parents and Students for the **2026** academic year.

Digicape has a long-standing relationship with Bishops Diocesan College. We pride ourselves on understanding your landscape and needs, and ensuring your students have the best products and services, at all times.

Our proposal is based on our understanding of your landscape and the hardware needs of your students. Whilst higher spec hardware is available, this is done on a case-by-case basis, around individual needs of students. The recommended models presented, will more than meet the needs of both the School and the students.

What we offer

- Latest Apple Technology to meet your needs.
- Educational discount pricing applied on all hardware and 10% discount applied on all accessories
- Extended Hardware warranty to total of 5 years;
*Compulsory - (1 Year International Hardware Warranty plus 4 Year Local hardware warranty, including Battery Cover)
- Units pre-set up and integrated by Digicape, for use on Bishops Campus;
- Priority, dedicated support, collection/delivery and service offering to Bishops Students;
- Free Loan unit, pre-configured, for use when a repair is necessary;

What else can we offer

- Trade in on old devices – up to 5 per purchase (Apple and non-Apple);
- Insurance – fully comprehensive insurance cover against theft, loss or damage – at an additional cost;
- Training and Orientation, as required;
- Discount offered to Parents for other private purchases, as and when;
- Flexible payment options via our finance partners, to meet the needs of every budget;

Get it now. Pay later.

It's never been easier to finance your new Apple products with the wide range of payment options offered by our finance partners.

			
PayJustNow Pay in 3 interest-free monthly instalments.	Float Pay in 6 interest-free monthly instalments.	Mobicred Pay over 12 months with a Mobicred account.	RCS Pay easily in-store with an RCS Store card.





Bishops Digicape Protection Plan (BDPP)

All new machines offered to Students include the compulsory Bishops Digicape Protection Plan

1 Year International Hardware Warranty plus 4 Year Local hardware warranty = total peace of mind

	Pricing VAT inclusive
Bishops Digicape Protection Package (Extended 4 Year warranty)	R3 999.00

DPP pricing Includes the following:

- Pre-staging and set up of unit as per Bishop's requirements
- FREE loan unit – Loan units provided where repairs will take longer than 2 days
- Priority attention in the Digicape Service Centre for any diagnostic requirements
- Discounted labor rate for services not covered by warranty or extended warranty plans
- Battery cover

DPP excludes:

- Physical / Accidental / Negligent damage but not limited to liquid damage or spillages.
- Loss or total destruction of the unit.
* this is not an insurance product
- Warranty does not cover software related issues.
- The Extended Warranty Option does not apply to iPad or iPhones.

It is important to note the following pertaining to Apple Warranty and the Digicape Protection Plan extended warranty.

(Please refer to copies of the Apple Warranty Plan, and Local Digicape Extended Warranty Plan attached.)

Configuration to Bishops Requirement

Configuration of new hardware to the Bishops requirement is covered under the Bishops Digicape Extended Warranty Plan. The students are not required to do anything to set up their machine.

Where units have been purchased **elsewhere**, Digicape will provide the service to configure the units as per the Bishops requirement for a discounted fee of **R1 500.00 inc vat**. Booking is essential.

This service does not include the provision of any non-standard Apple software required as per the Bishops configuration.

It is at the discretion of Bishops to accept a unit purchased elsewhere, and a waiver to proceed must be obtained from the Bishops IT Department before set up can commence.

Loan Units

FREE loan units can be provided by our Cape Town Head Office, to students who have purchased their Apple hardware through Digicape. (This will not apply to units purchased from other resellers or outside South Africa).

Discounted rental units can be provided where original hardware was not purchased from Digicape.

Digicape guarantees loan units will be provided to students where students units are deemed un-functional, due to a hardware failure. The loan units will be provided for the duration required to effect repair to a student's unit.

Arrangements are to please be made in advance of arriving at our Service Centre via Rental our escalation email bishops@digicape.co.za.

Digicape may require a security deposit for accessories, such as power adapters, which will be refunded on return of the item.

In instances where loan units are not returned when students are advised that their unit is ready for collection by the Digicape Service Desk, parents / students may be billed a rental rate of R650 (VAT inc) per day thereafter.

Where students can continue using their machines whilst we obtain parts required for repair, loan units will not apply.

A qualified Apple engineer will immediately assess the student's unit on its arrival in our Service Centre. However, where Apple hardware is required Digicape will strictly adhere to the part replacement process as set down by Apple

The transfer and backup of all data on the machine remains the responsibility of the student and therefore we recommend that all data is backed up to the cloud or external hard drives before bringing the unit to Digicape.

With the range of the Apple M-chip technology, and the board integration of all components, when hardware repairs required, due to the replacement of the board as a complete unit, data may be lost – and therefore it is important that students maintain sound backup policies, as Digicape is not responsible for data recovery.

Should Digicape be tasked with this responsibility then it needs to be stressed, that it becomes a billable service at the discounted labour rate offered to Bishops.

[Additional support charges - discounted](#)

Should parents/students require additional support not covered by Apple warranty or extended warranty plan, we are pleased to offer this to Bishops at a reduced labour rate of R600 VAT inclusive per hour.

[Delivery and Collection](#)

FREE Delivery and collection from Digicape's service center based in Pinelands, Cape Town, as per arrangements made with Digicape directly.

[Support offering for Bishop's students who have not purchased from Digicape](#)

We have been requested to consider offering our value-added services to parents / students who do not purchase their Apple hardware from Digicape. After review by Digicape it is with regret that we will not be able to extend the DPP warranty plan to students who have not purchased their Apple hardware from us.

Likewise, we will not be extending free loan units or peripherals to students who have not purchased their units from Digicape. We have offered solutions for these students.

As we ask our clients to view a loyalty to Digicape, we in turn view a loyalty to them, and our value-added services are an avenue in which Digicape can show our appreciation for their support.

[Service and support for units purchased outside South Africa](#)

We wish to highlight the following terms Apple Warranty documentation to your attention:

The Apple Warranty Plan states that the warranty covers Consumers, who are covered by the Consumer Protection Laws or Regulations within the Country of Purchase, or if different, in their Country of Residence, the benefits conferred by the Apple Warranty are in addition to all rights and remedies conveyed by such Consumer Protection Laws and Regulations.

Any machines purchased outside the Borders of South Africa, under our Consumer Protection Laws and Regulations are required to be declared at Customs SA on arrival into the country. VAT of 15% will be applicable for any value over R5000.

Digicape is an Authorized Apple Repair Centre, acting on behalf of Apple, to provide support to their products within South Africa.

We are obligated to provide proof of this Customs SA declaration to Apple on submission of a valid warranty claim to validate an International Warranty Status. We are unfortunately not able to honor the International Warranty, on behalf of Apple, without this documentation.

We can work on the machines where customs declaration is not available, however, as we cannot uphold the warranty, we would have to bill the parent / student accordingly.

Digicape would like to state that they are happy to provide the technical support to Apple hardware purchased outside South Africa on condition all Apple requirements regarding customs declarations have been met

[Rental Units](#)

Rental units will apply to students who did not purchase their machines from Digicape at the discounted rate offered but were purchased from other resellers or were purchased from outside South Africa.

Rental units will be provided at a rate of R650 (VAT inc) per day from Day 1.



Rental units will be provided by Digicape Head Office, Cape Town on a first come / first served basis and this service must be pre-arranged.

We will not be able to guarantee availability of these units, once they have all been rented. Neither Bishops nor Digicape commits to providing a like for like rental unit to Students

In addition to a rental fee, a security deposit will be required for accessories, such as power adapters Digicape is able to offer a reduced rental rate per week, for longer term rentals.

Rental requirements will need to be sent via the escalation email bishops@digicape.co.za to reserve accordingly.

[Additional Support Charges](#)

Support charges will be applicable in the following instances:

- where units are not purchased from Digicape,
- where additional work not covered by warranty
- where physical / accidental damage has occurred
- where the unit is purchased outside South Africa, and warranty is not applicable.

All labour offered to Bishops, Student and Faculty members will be at our discounted labour rate of R600 (VAT inc) per hour.

Digicape looks forward to providing ongoing support to the Students at Bishops Diocesan College .

