

PO BOX 3766 Cape Town, 8000 Campground Road, Rondebosch, 7700 Tel/Fax 021 689 5708 Email: info@schoolshop.co.za

## Where to find the School Shop:

We are located on the College campus, east of Founders House and opposite the Sahara Field.

### **Trading Hours:**

Mondays to Thursdays: 07h30 to 16h30 Fridays: 07h30 to 16h00 Saturdays: 08h00 to 12h00 Please note: the School Shop will be closed from 16<sup>th</sup> December 2020 to 3<sup>rd</sup> January 2021 (inclusive dates), and will reopen on Monday 4<sup>th</sup> January 2021.

# Contact:

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### Interaction:

We have a suggestions/complaints/compliments book in the shop – please feel welcome to use this for any feedback and encourage others to do so. It helps to know what issues need attention, and if you've experienced good service it gives the staff a boost.

The shop also runs a book with the names of customers waiting for certain items. If a pupil or parent's name is not entered in this book, it is assumed there is no back-order, so please ensure you do so if there is anything you need that is not in stock.

### **History:**

The Bishops Shop opened its doors on 25th September 2001. This important initiative was in response to continuous pressure from parents and staff following the need for improved service and convenience for parents in the procurement of school uniform, other school clothing, sports equipment and general items of use.

The shop also stocks the uniforms of Western Province Preparatory, Micklefield and Herschel schools.

The shop has agreements with these schools to sell all branded items and a range of products including:

- All new uniforms and clothing
- Sports clothing and equipment
- Memorabilia, supporters kit, branded gifts etc.
- Swimwear, towels, tog-bags and kit-bags
- All touring team or group merchandise
- Other items eg. tennis balls, grips, everyday sporting accessories, school stationery
- College second-hand items

Bishops has an agreement with the shop that includes a market-related rental for the premises they occupy and a 25% share in the net profit of the shop. All such funds received are placed in the Bishops Scholarships and Bursaries Fund, administered by the College Council Investment Committee.

The agreement between Bishops and the shop has been reviewed and renewed several times over the years. The governed cost price mark-up, the overall pricing policy and the competitive selling prices offered by the shop (tested against other school shops and retailers of school uniforms) are monitored by the Bishops Business Manager. The School Shop business owners are Paul Burton and Peter Kilpin.

The shop provides one of the most convenient and pleasurable school shopping services that one may encounter.

September 2020