



Dell Support Services Extended Battery Service

Align your battery coverage with your laptop usage

Provide extended battery coverage for your mobile workforce

Count on having a working battery that aligns with your laptop usage needs, and help increase mobile workforce productivity with Extended Battery Service¹.

Enable a simple resolution to solve for your life cycle computing needs

Extended Battery Service is designed to enable businesses and organizations with mobile users to accurately plan their laptop lifecycle costs by incorporating future replacement battery needs in your upfront purchase.

- Reduce time and hassle spent on ordering a replacement battery
- Keep your battery aligned with your Dell portable computer
- Ensure proper disposal of a returned battery

In the event your end-user has experienced a primary battery failure, Extended Battery Service will allow for one replacement battery for the remainder of your Limited Warranty² and service contract for up to three years of the extended term. One battery replacement can be received during the period of extended battery coverage, and coverage will end after a replacement battery is received.

Extended Battery Service is an option available at time of purchase on Dell Precision™, Latitude™ and Vostro™.

For more information about any of our service offerings, please contact your Dell representative or visit www.dell.com

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¹ Product and service availability varies by country. For more information, visit www.dell.com/servicedescriptions.

² For a copy of limited warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or visit www.dell.com/warranty. © 2010 Dell Inc. All rights reserved